



Our **EXTREME CLEAN** Commitment: *Cleaning, Disinfecting, Distancing and Protection*

* We will be continually reviewing and modifying our plan as new information becomes available. This document was updated 8/12/20.

Travel Safe



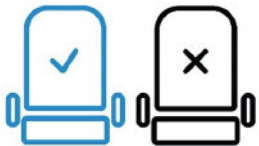
Every motor coach is thoroughly cleaned and then disinfected before and after each use as follows:

- ✓ Removal of all dirt and debris, flooring vacuumed and then mopped (*vacuuming instead of sweeping ensures no pathogens are sent airborne to be inhaled or settle elsewhere in the coach*)
- ✓ Special focus on disinfecting high touch points such as entrance area handrails, parcel rack handrails and door latches, and window release bars, plus
 - Passenger seat headrests, armrests, seat belts and seat accessories
 - All surfaces in the restroom, including door handles
 - All surfaces within the driver's area
- ✓ Whole-coach disinfecting using electrostatic fogging technology for maximum effectiveness (*electrostatic fogging gives a charge to the disinfectant being used so it will stick over and under all surfaces it comes in contact with, instead of just on the top surface as typical foggers do. It is the safest, most effective way to disperse disinfectant, and ensure all surfaces are sanitized and safe for our passengers.*)



Onboard air quality is optimized as follows:

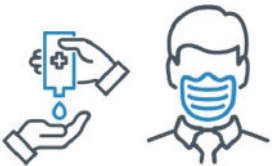
- ✓ Cabin air completely exchanged with fresh, outside air approximately every 10 minutes
- ✓ HVAC (heating, ventilation & air conditioning) filters recirculate air with MERV 7 or higher rated filter media, removing respiratory droplets from the air
- ✓ HVAC (heating, ventilation & air conditioning) compartment mounted UV-C lighting system (*also known as Ultraviolet Germicidal Irradiation, this process breaks down chemical bonds and scrambles the structure of DNA, RNA and proteins, effectively killing any pathogens, such as viruses, bacterias, molds and yeasts in the air*)



We help everyone stay safely distanced:

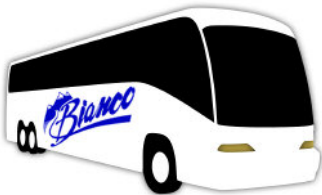
- ✓ Physical distancing during entering and exiting the motor coach & seating when possible
- ✓ Your driver is trained in social distancing protocols and will practice these techniques throughout your travel experience

Travel Smart



- ✓ Hand sanitizer provided on board
- ✓ For the health of your fellow travelers and driver, we request everyone to wear face covering at all times while on board the coach
- ✓ Plexiglass barriers behind the driver cockpit and the front seats left empty when possible
- ✓ PLEASE do not travel if you're sick – we can always help you another time

Travel With Confidence



- ✓ We consistently comply with guidance as provided by our industry associations, as well as the CDC, WHO and local governments
- ✓ Our drivers, technicians and staff have been trained in best practices, including those related to baggage handling
- ✓ Before each trip, our drivers have their temperature taken and are informed of any additional requests the group may have to make their trip as comfortable as possible for everyone travelling.
- ✓ Our additional investments in intensified cleaning & protection help ensure a sanitary environment

We are going the extra mile to keep our coaches **clean and safe** for you based on current federal guidelines.